



inside the  
**vault**

**BUILDING BETTER COMMUNITIES** SUMMER 2018 / ISSUE 11

**Corning Office** (740)347.4355  
112 North Valley Street | Corning, OH 43730

**Malta Office** (740)962.4266  
10 Third Street | Malta, OH 43758

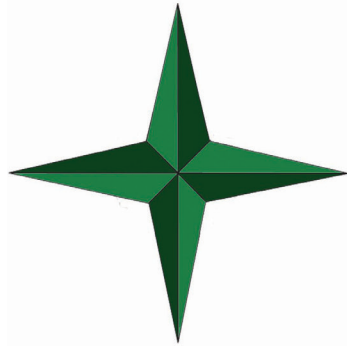
**Zanesville Office** (740)450.2265  
2775 Maysville Pike | Zanesville, OH 43701

**N Zanesville Office** (740)452.7920  
3636 Maple Avenue | Zanesville, OH 43701

**Buckeye lake Office** (740)527.2244  
5245 Walnut Road | Buckeye Lake, OH 43008

**Columbus Office** (614)754.7226  
1250 Chambers Road, Suite 220 | Columbus, OH 43212

**WATCH  
NOW**  
on North  
Valley Bank's



**NVTV**

## Customer Appreciation Day

Our Customer Appreciation Days were, once again, a huge success! The Depot was on site at each of our five branches serving up hot dogs, hamburgers, and pork sandwiches. Customers had a choice of baked beans, cheesy mashed potatoes, or fresh cut fries as a side, with a cookie and water for dessert and drink. Many of our staff members and board members stopped by to chat with customers and catch up on community events.



coming  
**SOON**

We are happy to announce that in the third quarter of this year we will go live in the E-Documents section of our online banking with E-Loan Statements. Currently you can find documents such as tax forms and deposit account statements in E-Documents. Be on the lookout for more information about E-Loan Statements in the next newsletter!

Waiting 7-10 business days for a replacement or new debit card can be frustrating. Soon we will have the capabilities of replacing debit cards in less than 48 hours after we are notified of the card loss or an account opening. Keep a look out for more information coming your way on Quick Issue!

# ART exhibit

SECOND  
2  
QUARTER

20  
18

This past quarter we featured artist Sandy Booth (see artwork below) at both our North and South Zanesville locations. The bright colors of her artwork certainly brightened the offices and had customers taking notice. Although Sandy started her creative journey with water colors and acrylics, she now enjoys creating with mixed media art. More of Sandy's work can be seen at The Art Loft in downtown Zanesville.

Our next artist that is featured at both our North and South Zanesville locations, is Kristen Brown. Kristen is part of the ARTCOZ community in Zanesville and holds a gallery in the old Masonic Temple building downtown. To quote Kristen, "In my work, I use a strong balance of bright contrast and line work to make objects pop. This is done by highlighting individual areas with splashes of color to create harmony of the piece and yet, allowing it to stand out and be unique." Kristen is well known for her pet portraits which she is often commissioned to create. Make sure to stop at the North and South Zanesville offices to view her artwork!



knowledge is  
**POWER**

## PREVENTING FRAUD ON YOUR BANK ACCOUNTS

Criminals use clever schemes to defraud millions of people every year. They often combine new technology with old tricks to get people to send money or give out personal information. Sign up for free scam alerts from the Federal Trade Commission (FTC) at [ftc.gov/scams](https://www.ftc.gov/scams) where you can get the latest tips and advice about scams that are affecting bank customers. If you spot a scam, report it at [ftc.gov/complaint](https://www.ftc.gov/complaint). Your reports help the FTC and other law enforcement investigate scams and bring criminals to justice.

Source: "10 Things You Can Do to Avoid Fraud"; Federal Trade Commission Consumer Information; July 6, 2018; [www.consumer.ftc.gov/articles/0060-10-things-you-can-do-avoid-fraud](https://www.consumer.ftc.gov/articles/0060-10-things-you-can-do-avoid-fraud)



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## BUILDING BETTER COMMUNITIES

Stop into your local branch today to start planning for your tomorrow.



# CENTER STAGE

with **RANDAL ROBERTY**  
VP / Residential Real Estate Lending Manager



- FIRST JOB:** Delivering newspapers
- SONG TITLE THAT DESCRIBES YOUR LIFE:** Take it Easy
- STRESS RELIEVER:** Doing anything with my grandkids
- MOST INTERESTING PLACE YOU'VE TRAVELED:** Savannah, GA. It has great history, culture, architecture, and southern hospitality.
- MOMENT YOU WISH YOU COULD RE-LIVE:** Spending time with my father
- BEST PART OF THE JOB:** Being part of a true local banking team
- IF YOU WON THE LOTTERY TOMORROW:** I would continue to work, vacation often, and take care of my family financially.
- SOMETHING ABOUT YOU THAT WOULD SURPRISE PEOPLE:** I was a high school all American (basketball).
- THINGS YOU WOULD DO IF YOU HAD MORE FREE TIME:** Volunteer, exercise, and spend time with my grandkids
- IF YOU COULD HAVE ANOTHER JOB FOR ONE DAY, WHAT WOULD IT BE:** Professional golfer playing in the final round of the Masters Tournament.
- ONE PERSONAL GOAL FOR 2018:** Eat healthier
- WORST HOUSEHOLD CHORE:** Cleaning bathrooms
- BEST ADVICE FOR YOUR 13 YEAR OLD SELF:** Get serious about education.
- THING(S) THAT FREAK YOU OUT:** Stop and go traffic, bats, and dizziness.
- FAVORITE INSPIRATIONAL QUOTE:** Whether you think you can or you think you can't, you're right.